

community living



QUINTE WEST

Bridges to Inclusion



2011-2012 Annual Report



Open Passages - Endless Opportunities



2011-2012 Annual Report

CONTENTS

Statements of Vision, Mission, Strategic Goals and Affiliations ..	4
President’s Message and Executive Director’s Report	5
<u>Residential Services</u> and Supported Independent Living	6
Family Homes	7
Tansitional Aged Youth	8
Compass Program	9
PawsActive Doggie Daycare	10
Operations Report	11
Self Advocates	12
HELMS Report	13
Joint Health & Safety Committee	14
Accreditation	15
Board Members and Biographies	16
Fundraising Report	18
Volunteer Recognition	19
Awards of Distinction	20
Staff Service Awards	21
Staff Recognition Awards	22
Committees	23



Vision Statement

Community Living Quinte West envisions a community where persons with disabilities are accepted as full and active citizens, where individualized support is available to assist all persons to live, work and play in a community where diversity is respected and embraced.

Mission Statement

Community Living Quinte West is committed to the provision of supports that will assist individuals with an intellectual disability to live, work and play as integrated and valued members of their community.

Strategic Goals

- Achieve Accreditation by December 2012
- Develop a more public political voice to be stronger advocates for the people we support
- Research and Implement program and service options that are more responsive to individualized needs, goals and desires
- Develop and implement a public awareness program.
- Strengthen our financial base through effective management and resources development, and accessing alternate sources of funding.
- Strengthen and support our volunteer base.
- Develop and strengthen partnerships with local agencies, businesses and service providers.

Association Affiliations



President's and Executive Director's Report

The culture of Community Living Quinte West has always been one of caring and support but as times have changed and Ministry regulation have increased, our culture has also taken on a drive to be innovative and a leader in the ways we support people with intellectual disabilities. Over the past few years, the Board of Directors has had as one its strategic priorities the achieving of accreditation. Accreditation is a long and difficult process even if you have all of the systems and procedures in place. Most organizations do not have all systems, regulations and procedures completed, at least not to the level needed to become accredited. I am a business owner in an industry where accreditation is imperative. Standards are extremely high and must be met if the business is to prosper. The work required to meet accreditation standards is enormous and usually takes 2 to 3 years. CLQW's Accreditation Team has been working on getting our agency ready for the accreditation evaluation and they have worked very hard being sure everything is in place.

The first week of November, Community Living Quinte West will host an on-site validation visit by a FOCUS Accreditation Team. The FOCUS Accreditation Team is composed of peer validators from other agencies and a Lead Validator who is a former Executive Director. This team will review policies and procedures and ascertain that CLQW is doing what we say we are doing. The Team wants to be sure we are meeting the standards required for an excellent and innovative agency. The Team will examine financial records, human resources material, program reviews, training records and many other aspects of this agency. They will determine if we are an innovative and progressive agency. The FOCUS Accreditation Team will ask the question, does CLQW support people with intellectual disabilities in new and creative ways meeting the required standards for accreditation? They will certainly look at our paper work but in addition they will interview staff, people we support, community partners and families in order to better understand how our agency works with others.

The Board of Directors believes that this agency has a strong supportive culture and we honour that culture. We also believe that innovation and progressiveness are qualities we want to embody. I am very proud to say that the Board of Directors fully supports this undertaking. As an agency we are committed to what we do and to doing it the very best way possible!! Although congratulations may be a bit premature, we hope that come November we can officially congratulate all of our staff who have helped us reach accreditation.

Respectfully submitted,

Michelle Earle,
President

Starr Olsen
Executive Director

Residential Services and Supported Independent Living

After more than 50 years, Community Living Quinte West continues to support individuals in our three residential group homes. We currently support 13 people in our homes as well as 17 individuals in our Supported Independent Living program.

Over the past year there have been many exciting developments and new opportunities available to enhance the lives of those living with a disability. We have had individuals participate in winter camping, dog sledding, ice fishing, golf, baseball, snow skiing, lawn bowling and Para sailing just to name a few. Most of these activities were made possible through the HELMS project. This project has opened many doors for the people we support. New friendships have been established, goals have been met and new skills learned.

Some individuals have been given the opportunity to be introduced and trained on the use of an I PAD to assist with their ability to communication. The use of the IPAD has open up a world where they can be understood and they can make others understand their wishes. Learning how to use Skype, Facebook, how to search the web, and how to download music is just the beginning for other Individuals. Without the dedication and compassionate staff and their hard work, along with fund raising and community donations this technology initiative would not have been possible.

Residential staff have recently been involved in a palliative care training course. This course has two parts and the second section will begin shortly. Management and staff along with the members of the Accreditation team have been working very hard towards achieving accreditation.

I would like to thank all of our staff and students for making this year a delightful and memorable year. Community Living Quinte West is looking forward to new challenges ahead and as always our focus is to enhance the lives of those we support and to assist individuals living with a disability to become active members of their community who succeed in reaching their goals and dreams.

Respectfully submitted,

Lisa Flanigan
Manager of Residential Services

Family Home Report

Community Living Quinte West's Family Home Program continues to be a valuable asset to the agency, the family home providers and to the participants in the family home program. This program prides itself on offering choice and community inclusion in a family oriented environment.

Our providers are employees of Community Living Quinte West and their care, understanding and determination to provide a family friendly environment is second to none. Not only have they opened their homes and their hearts to the participants in the program, so too have their friends and extended families.

The two gentlemen receiving supports in this program have thrived in all areas of their growth and development. They have built strong bonds and community relationships and have experienced things that they had never had the opportunity to experience prior to this program. These experiences alone are truly rewarding but when you also factor in the bonds that have been built and continue to build, it is difficult to find the words to describe the joy and success that these family homes have provided.

Respectfully submitted,
Lorrie Arsenault
Director of Programs and
Community Involvement

Transitional Aged Youth

The Transitional Aged Youth Program has successfully completed its first year of the newly implemented PALS Program at Trenton High School. The PALS have enjoyed various activities throughout the year including, lunches in the cafeteria, intra mural sports, and a day of bowling, as well as a Festive Feast at Christmas time.

The Program has seen its fair share of ups and downs with the changes to school faculty who were responsible for PALS. The PALS have had to adapt to the constant changes that were happening and they handled it very well. Many kinks still need to be worked out, but I'm confident that this school year holds great possibilities for successful further implementation of PALS.

I once again attended the annual Reaction 4 Inclusion Conference in Orillia with the youth from Trenton High School. This conference provides the students with the opportunity to meet other students who share their passion for an inclusive school and community and gives them the chance to brainstorm ways to make inclusion a reality.

One of the guest speakers at the conference this year was Jennifer Hollett, who is an award winning cross-platform journalist. She has many years of experience with social media and has been around the world covering top stories about social justice issues. Jennifer was able to bring her knowledge about how the social media works to the attendees of the conference. She walked them through many little exercises and workshops engaging them in ways they can change the way society views people with intellectual disabilities. She is a firm believer in our youth being the leaders of the trends we see in society. She believes youth set examples for everyone to follow, whether it be through fashion, the music we listen to, or how we embrace and accept our differences.

The youth from Trenton High School that attended the conference came away with a renewed energy and focus on how they can envision a more inclusive school and community and how they can make the vision a reality.

Someday I hope that we will no longer need to host conferences on inclusion because inclusion of all people will be taken for granted. Inclusion is something that should happen naturally, and not something for which society needs to fight.

Respectfully submitted,
Connie McLean
Coordinator of Transitional Aged Youth

One year has past since the reorganization of the Compass Program. Twenty-three people are currently participating in the program either on a full time or part time basis. Our goals when we re-organized were to provide greater community involvement, a more structured learning environment and a wider variety of learning experiences. Over this year the program has been monitored on a consistent basis and each of the goals are in the process of being met.

We have spent time in the classroom settings, continuing to improve our skills in areas such as writing, reading, telling time, adding, speech and language and nutrition. We have had many guest teachers and artists in to demonstrate and teach skills in areas such as music, playing various instruments, hula hoop exercises, nutrition, and fire evacuations.

To enhance our learning opportunities we participate in an outing almost everyday. Some of the outings we have enjoyed are Old Fort Henry, Kokomo Candles, Ferry Rides, Bowling, Agricultural Museum, Boat Rides, the Air Force Museum, Hockey Games, Soccer Games, Golfing, Swimming, Fishing – and cooking our catch on the BBQ, and so much more. With these outings we include an exercise component to ensure we continue to keep active and a learning component to tie the various outings to daily life.

Our summer activities have also included planting our own garden in the garden boxes built last year by the Landscape Ontario volunteers. It has given us many tomatoes and peppers. Everyone helped with the weeding and watering this hot, hot summer and the produce from our garden as well as the wealth of vegetables from the Trenton Community Garden have made it possible for Compass staff and participants to can tomatoes and salsa. They will be a great reminder on a cold winter's night of our summer in the sun.

In March of 2012, Compass held a fundraising dance at the Trenton Legion which resulted in funds in the amount of \$1039. These funds have enabled us to participate in many more learning activities this summer and fall. Thank you to everyone who participated in the dance. You have given us the chance to participate in so many more opportunities that wouldn't exist if not for your generosity.

We are looking forward to our next year and all the opportunities it will bring us to be active in our community.

Respectfully submitted,

Darlene Dale,
Director of Professional Development,
Accreditation and Innovation

PawsActive Doggie Daycare

PawsActive Doggie Daycare has had another busy year. In addition to the Barks by the Bay, we participated in the Trenton Santa Claus Parade. K.G Reid Trenching & Construction in Belleville graciously donated our float. The size of the float helped make us stand out and along with our daycare & grooming customers, both 4 legged and 2 legged, walking alongside or catching a ride on our float, we were very visible. We handed out hundreds of candy canes with our business cards attached to a great success. After each event our phones were ringing off the hook.

Now, on to *PawsActive's* showing at Barks By The Bay. If you have seen a pink pug running around the daycare lately it's not your eyes playing tricks on you, its Maggie our mascot for *PawsActive Doggie Daycare*. She so willingly volunteered to be dyed hot pink to help us stand out at the 6th annual Barks by The Bay event. The hot pink worked since Maggie must have had her picture taken at least 100 times with everyone wanting to pose with the famous "Pink Pug". Maggie and her hot pink fur drew more customers to the *PawsActive Doggie Daycare* booth than any other vendor at the event. In addition to having Maggie all dolled up, we also had Pam, Brian and Cory handing out Frisbee's with the PawsActive logo, free nail trim coupons, draws for gift baskets and brochures on the services we offer at PADD.

Over the year *PawsActive Doggie Daycare* has grown with an increase in grooming clients and a constant number of daycare dogs. We have also had some structural changes to our area of the Canal Street building. We are very excited to announce that we now have air conditioning at the doggie daycare and the dogs love it. The air conditioning is keeping both dogs and staff nice and cool while the dogs are having their spa day or coming in to play with their four legged friends.

Nicole Johnson, Assistant Supervisor, will be engaging in some professional development activities as she begins courses on marketing and customer relations.

We would like to thank all of the many volunteers and students that have helped this year with the various events that we took part in and for assisting us in the doggie daycare day to day work as well.

We are looking forward to more growth in the business as we move into 2013.

Respectfully submitted,

Andrew Hutchison,
Director of Finance and Human Resources

Nicole Johnson
Assistant Supervisor



One of the most extensive pieces of work undertaken this year was the Ministry's Compliance Review in March 2012. The Compliance Review was done at 52 Lafferty Road and 11 Fraserglen Court with both houses meeting compliance. The agency received an excellent report from the Ministry.

Staying up-to-date with the process changes on the new Developmental Services Ontario site and attendance at the Pressures and Priorities Committee have kept me busy. As the Ministry moves through the transformation process, there is more and more for agencies to manage and to comply with. CLQW is up-to-date on everything required by MCSS.

Under the new Ministry guidelines and the inception of the Developmental Services Ontario in July 2011, CLQW received the first completed application for service in June of 2012.

Several of our buildings had renovation or additions done throughout this past year. A new front walkway was installed at 11 Canal Street to accommodate persons with mobility issues. Renovations were completed to the kitchen at Lafferty Road House and those living there now have a very modern and up to date kitchen. This house also had a foundation leak which was duly repaired. New flooring was put in at Fraserglen Court house and Bentinck Street house. New lighting was installed at Canal Street in the storage room. In addition, all maintenance and repairs to our vehicles are up to date.

We had no Adverse Drinking Water System Reports for 2011-12 fiscal year and all Fire Plans have been submitted and accepted by Fire Department for 2012 with a new on-line template for all locations in use.

In addition to these changes and additions, I completed *The Leading and Managing in a Non-Profit Environment* course through Loyalist College and the experience and learning was a great opportunity.

Respectfully submitted,

Susan Holmes
Manager of Operations &
Volunteer Coordinator

Self Advocates Council

The Self Advocates assist all supported individuals to understand their rights, and help mentor all participants to be involved with decisions being made with and on behalf of them. This year's President of the Self Advocates Committee is Joe Duff. The representative to the CLQW Board of Directors will be Brian Hunter.

The year has been a busy one for the Self Advocates Council. The self advocates held a fundraising Bowl-A-Thon in October 2011, which raised approximately \$300.00. The money raised supported the self advocates in training opportunities and items for their meetings. Participants also attended a two day Conference in Belleville which had as the guest speaker, Dave Hingsburger. Mr. Hingsberger is a well-known specialist on the topic of sexuality and rights.

The Self Advocates will participate in several fundraisers in the fall. A Penny Collection and the Bowl-A-Thon are on the agenda. We hope you will all participate. Please watch for these details. The Self Advocates Council meets the first Tuesday of each month in the Compass Program rooms from 2:30 pm to 3:30pm. If you are interested in participating please contact Mark Wright, Joe Duff or Brian Hunter.

Respectfully submitted,

The Self Advocates Council

Health Energy Learning Motivation thru Sports

HELMS is a collaborative project between the Ministry of Health's *Healthy Communities Fund* and six local agencies: Community Living Quinte West, the lead agency, Community Living Campbellford/Brighton, Pathways to Independence, Community Visions and Networking, Community Living Belleville & Area, and the Quinte West, Belleville, Cobourg and Brighton YMCAs. The purpose of HELMS is to connect and involve individuals with intellectual disabilities with community sports programs that they would not otherwise be able to access and to promote healthy living choices. The philosophy statement for the programs is:

The HELMS Program supports the beliefs that:

- * every person should have the opportunity to participate in sports that may enrich their lives;*
- * every person can achieve a healthier life style through participation in sports;*
- * every person can become more proficient in sports;*
- * every person can participate more fully in the life of their community through sports activities.*

HELMS has just completed its third year of operation. Individuals who participated in HELMS continued to enjoy increased levels of self confidence, self-esteem and health benefits. The funding from the *Kay Stafford Memorial Fund* allowed less common activities to be explored. Individuals went dog sledding in the north, wilderness canoe camping and winter camping in Algonquin Park. The start up of team sports such as baseball, curling, and lawn bowling were also made possible through this funding.

The funding from the province's *Healthy Communities Fund* guaranteed the continuation of the sailing, horseback riding, day camping, golfing, the ski program at Batawa Ski Hill which was expanded to include sit-skiing and snowboarding, and the activities at the local YMCAs with a stronger emphasis on the use of the equipment and gym.

The students from Queen's University, Occupational Therapy Department, completed their research project. The mandate was to determine if participation in community sports was more beneficial to the health of a person with an intellectual disability than doing physical activity alone. The research findings were positive. One surprising finding for motivation to participate in sports activities was the level of risk associated with the sports. For each individual the level of risk was rated differently depending on their own sense of ability, but risk was important for them to want to participate. This research project will be used as a stepping stone for further studies in partnership with Queen's University.

We continue to look for additional funding through grants and partnerships. The HELMS Program will be going public this next year inviting other agencies and persons with intellectual disabilities from the outside community to participate. We are looking forward to another exciting year.

Respectfully submitted,

Toni Kirby
HELMS Co-ordinator

Joint Health and Safety Committee

CLQW has an excellent Joint Health and Safety Committee that continues to ensure staff are safe while at work and informed of the latest findings on healthy living. The membership of the JH&SC includes Pat Deline and Angela Horsley representing the Union and Darlene Dale and Andrew Hutchison from Management.

The Joint Health and Safety Committee completes a monthly inspection of all worksites and vehicles, and ensures regular maintenance is completed at all worksites. The JH&SC reviews all incidents and accidents involving staff and makes any recommendations to ensure incidents are not repeated. The JH&SC believes strongly that staff should be made aware of health and safety tips. Annually the Joint Health & Safety Committee conducts quizzes and questionnaires that result in the winner receiving prizes and recognition for their knowledge. Safety can be fun!

Respectfully submitted,

Darlene Dale
JHSC Co-Chair

Pat Deline
JHSC Co-Chair

Accreditation

The Accreditation Team, also called The 'A' Team, is certain that Community Living Quinte West is ready for Focus Accreditation to come in for their evaluation of our agency hopefully leading to an accredited status. The Focus Accreditation team will be visiting all of our programs in November 2012.

We welcome everyone to come and join us when the Focus Accreditation Inspection Team comes to visit, as they would love an opportunity to meet people who receive support, their families, our Board of Directors and all stakeholders. If you are interested in being interviewed by the Focus Validators when they come, please let Darlene Dale know. They will want to speak to many people about the types of supports people receive, the programs people are involved in and opportunities people have had while being supported with CLQW.

The first day the Focus Accreditation Team comes in, we will provide a welcoming reception and at that time they will explain the process they will follow while at CLQW. Please watch for invitations to this event.

Submitted respectfully,

Darlene Dale
Director of the Accreditation Process

Board of Directors' Biographies

Michelle Earle - President

Michelle Earle has been a member of the Board of Directors for Community Living Quinte West for six years and has just finished her second term as President. Michelle's interest in this field is sparked by her sister who has Down's Syndrome. Michelle is very proud of her mother, Joan Scott, for the passion she showed for so many years for people with intellectual disabilities.

Michelle was a Director with East York Figure Skating Club for five years. She was also a member of the Janetville Ladies Auxiliary for the Janetville Volunteer Firefighters for 12 years and president for two years. Michelle's five years of banking experience was a significant aid in her role as Office Manager for Medi-inn Ltd. Michelle's responsibilities included overseeing production, manufacturing, distribution, human resources and accounting.

Michelle enjoys spending time with her husband, children and grandchildren. For relaxation, she enjoys reading, boating, and looking after her grandchildren.

Betty Clost – Vice President

Betty has been on the Board of Directors for Community Living Quinte West since 2008. She is a strong believer in advocacy for those who need a voice to speak on their behalf. She appreciates the fact that she has had opportunities for learning and doing that others have not.

Betty had a long-term successful career as a Medical Laboratory Technologist in both the public and private sector. In the mid-1990s, she saw an opportunity to retire early from Trenton Memorial Hospital. She was then able to pursue a second career in the social services sector, specifically in the field of Gerontology. Currently employed with VON Community Care Quinte West as a Program Coordinator in Community Support Services, she spends much of her time seeing that appropriate services are available to the seniors of Quinte West who wish to stay in their homes as long as safely possible. This work also allows her to see a community with widespread needs that can't be met by one agency alone. She sees the benefit that partnership building brings to agencies that are willing to reach beyond their own boundaries.

Betty and her husband, Dan, came to Trenton in 1980 and have happily raised their daughters Ellyn & Robyn here. The Closts have been involved in the life and work of King Street United Church for most of the years they have been here. They have chosen to live the change they wish to see in their community.

Laurie Schmitt - Secretary

Laurie Schmitt has just completed her second year on the Board for Community Living Quinte West. Laurie has a degree in Psychology as well as past experience working for other non-profit organizations. Laurie enjoys helping others and has supported individuals with various challenges such as Alzheimer Disease and related dementias as well as children with learning disabilities. She is currently working full time as a Guest Services Representative for a company that is quite supportive of charitable organizations. She has two wonderful young sons. Laurie is looking forward to being a contributing member of this board and to bring forth her perspective as a parent of a child with an intellectual disability. She is very forward thinking as she is also hoping to gain knowledge and experience with regard to advocating for her own son, Davin, as he gets older. Laurie is excited about this new opportunity and is looking forward to working with everyone.

Peter O'Connell

Peter J. O'Connell calls Halifax, N.S. his home town. He has been a Personnel Selection Officer (PSO) since 2008. Capt. O'Connell is currently working at 8 Wing Trenton Personnel Selection Office as a staff PSO involved with commissioning programs, occupation transfers and career counselling. He has been a member of the Canadian Armed Forces for twenty-four years, mostly as a Medical Technician receiving his qualifications as a Primary Care Paramedic (PCP) in British Columbia and Ontario with MOHLTC Advanced Emergency Medical Care Attendant certification (A-EMCA). He achieved a Bachelor of Arts in Psychology degree with assistance from the Canadian Forces University Program (CFUP) and Personal Enhancement Program (PEP).

In his spare time, he enjoys a variety of sports and participates routinely in ice hockey, squash, tennis, swimming, distance running and kiteboarding. Peter has been playing guitar and singing for many years, entertaining friends and family on occasion. He and his wife like to walk their German Short-haired Pointer and take ballroom dancing lessons.

John Klein

John was born and raised in Toronto, Ontario, where he met his wife Cathy. After the birth of their second child they decided that the city was not where they wanted to raise their children and they moved to his wife's hometown of Cobourg, Ontario. John soon became actively involved in the small community life that Northumberland County has to offer. John has coached minor hockey for the past 10 years at the local arena and is an active coach and executive member of the Cobourg Minor Legion Softball Organization. John owns and operates a family run construction business and is actively involved in his church where on occasion he has been able to use his talents as a carpenter to assist with church "builds".

John is a patient and devoted husband and father of two boys, Zachary and Noah, and has always tried to instil a sense of responsibility in his children that you need to help those who don't always have the ability or means to stand up for what they need or deserve.

John is looking forward to this new opportunity on the Community Living Quinte West Board of Directors and hopes that he will be able to help make a difference in the lives of those that the organization supports.

Ann Gunner

Ann was born and raised in Geraldton, Ontario and is the middle of 3 kids. Growing up Ann did some volunteering with the Community Living in her area. Ann joined the Canadian Forces (CF) in 2009 and is currently posted to CFB Trenton as a Resource Management Support Clerk. Prior to her military career she was a Retail Manager for 7 years. She is excited and looking forward to working on the Board of Directors for Community Living Quinte West. Ann is currently working towards a Bachelor of Arts Business Administration Degree with a minor in Psychology. Ann is married to Tim who is also a member of the Canadian Forces as an Air Traffic Controller. In their spare time Ann and Tim are avid marathon runners. They also enjoy camping and traveling.

Pam Tooley

Pam Tooley is a self advocate and is delighted to be elected to the Community Living Quinte West Board of Directors. Pam became a member of the Board by being elected by her peers and has just finished her two year term. Pam is proud to have represented the individuals of Community Living Quinte West and welcomed the responsibility of this position and the decisions she was called on to make. Pam's hobbies include playing video games, watching movies and TV programs, her cat, and anything to do with the Toronto Maple Leafs.

Fundraising Report 2011-12

The 2011 – 2012 year has proven to be a challenging but fruitful for Community Living Quinte West. Our two major fundraising initiatives have enhanced the lives of those individuals we serve, allowing them to meet some of their personal goals. Our BINGO events raised a total of \$ 13,655.00 and our fourth annual *Tee Off for Inclusion Golf Tournament* at Timber Ridge raised a total of \$4,872.00. Our third annual fundraising event, The Golf Ball Drop, which is always done at the AGM, lost \$80.00. The Committee has looked closely at the logistics of this fundraiser and have made necessary changes to ensure its success next year. In December CLQW hosted a Christmas Concert featuring the Oriana Singers of Cobourg. This event raised \$1,756.

The Compass Program held a dance at the Trenton Legion and raised \$1,039. This money will be used to enhance the activities this program offers.

Community Living Quinte West would like to recognize and thank the following companies and individuals for supporting our fundraising events.

Sponsors

Belleville Hyundai	Stix & Stones
Bentley Refrigeration	Trenton Tree Service
Dickson + Hicks Architects	Timber Ridge Golf Course
HMBK Hub	Wally Earle
Impressive T-Shirts & Things	Welch LLP Chartered Accountants
McDougall Insurance	Wentworth Financial
Nozak Construction	Wilkinson & Company LLP
Royal Bank	Quinte Animal Hospital
Royal Canadian Legion Branch #110	

Donors

Al and Darlene Dale		
Aleesha J. Camp Corporation	Ken Fuller	Rapid Rad
Bay of Quinte Community Player	Kris Newbury	Ross Fetterly
Betty Clost	Laurie Schmitt	Rotary Club of Trenton
Blake, Cassels & Graydon	Lioness Club of Trenton	Roundhouse Glass & Window
Brighton Springs	Lisa Monsma	Royal Canadian Legion #110
Calvin & Diane Miyamoto	MacIntosh Café & Catering	Rumour's Restaurant
Carlton Wagonlit travel	McCurdy's Chevrolet	Scrapbooking & Smiles
Copperfield's Fitness Centre	Michelle & Wally Earle	Scruples Hair Salon
Dr. Cooke	Mike Barry	Simcoe Office Products
Dream Wood	New 2 Used Computers	Starr Olsen
Electro Cables	OnSite Computers	Taylor Studios
Grace Hookey	Papa John's Pizza	Tim Horton's
Grosnor Industries	Phil Carney	Tomasso's Fine Dining
Harbour Fitness Club	Pine Ridge Knit & Sew	Toni Kirby
JB Printing Solutions	PMP Sports	Trent Valley Distributing
Jim Furyk	Price Choppers (Trenton)	Upper Canada Office Systems
	Quinte Mall	Wilson's Sports

Respectfully submitted,

Michelle Earle
Co- Chair, Fundraising Committee

Wally Earle
Co-Chair, Fundraising Committee

Volunteer Recognition

Community Living Quinte West has been very successful in obtaining volunteers this year. Volunteers are so necessary in time of fiscal restraint when many of the activities we hope to provide for the people we support would not be possible. We take great pleasure in recognizing our volunteers. Volunteer Appreciation Night May 2012 was attended by approximately 65 people at Timber Ridge Golf Course.

We have had 162 volunteers participating in various activities over the past year. Volunteers have helped with the golf tournament, bingos, the Oriana Singers concert in December, helping build the gardens at Canal Street, and for many just being a friend to someone and teaching new skills to the people we support. We are very grateful to have a wonderful group of volunteers that our supported individuals can count on. This year we have developed a new brochure to attract new volunteers and we have streamlined the process for volunteers coming into the agency and we hope to add new volunteers during the upcoming year.

We would like to thank all of our volunteers:

Paul Aitken	Betty Clost	Rick Flanigan	Naideine Kirby	Heather Orris	Justin Sparks
Cory Allen	Dan Clost	Galen Frizzell	Toni Kirby	Jessica Parisian	Breanna Styles
Mallory Allen	Natasha Cooper	Jennifer Frizzell	John Klein	Matt Peckham	Cathy Suijker
Sean Allen	Karen Dafoe	Kathyjo Garrett	Cathie Larcombe	Jen Peever	Brittany Sweet
Sonyia Ally	Ken Dafoe	Ann Gunner	Tony Logan	Ray Power	Jessica Sweet
Kelsey Arsenault	Aaron Dale	George Gould	Russ Loney	Ben Price	Shannon Sweet
Lorrie Arsenault	Darlene Dale	Kevin Gould	Candi Lopinski	Mukyda Radcliff	Sharon Sweet
Sandra Arsenault	Kim Dall	Ruth Gould	Jay Markland	John Reidl	Janine Tackaberry
Joe Asselstine	Ken deHaan	Deanna Groves	Melissa Martin	Jeniece Renaud	Ryan Thompson
Sue Asselstine	Emmalynn	Philene Hanna	Mark McCormick	Dee Rix	Katelyn Thynne
Ken Avery	Dejong-Keenan	Krystal Hartwell	Pam McCormick	Lauryn Ronsky	Joan Thurston
Barb Bamber	Ed Deline	Jennifer Hicks	Tim McCoy	Aryanna Roth	Emily Timlin
Wayne Baril	Jonah Deline	Nancy Hindle	Devon McDonald	Scotia Roth	Pam Tooley
Sam Baxter	Pat Deline	Sherry Hiscock	Dugald McDonald	Mike Sagruff	Irene Townsend
Judy Bell	Neil Diamond	Zoe Hiscock	Allyson McGale	Stephanie Sagruff	Janine Treanor
Angela Blakeney	Sherry Diamond	Gerald Hoftyzer	Greg McKibbin	Debbie Santoro	Susie Tripp
Lindsay Bleeker	Joe Duff	Susan Holmes	Chris McLean	Guy Santoro	Thea Tsachoff
Elaine Bouma	Starr Dulmage	Brian Hunter	Connie McLean	Laurie Schmitt	Kurt VanClief
Neil Bouma	Patricia Dunn	Andrew Hutchison	Lauren McLean	Melissa Scott	Anthony
Sara Brook	Jessica Dupont	Gerardo	Megan McLean	Abby Sharkey	Vanvolkenburg
Stephanie Brooks	Michelle Earle	Jimenez Jimenez	Paula McTaggart	Rachael Sharkey	Eric Wilkinson
Phil Carney	Wally Earle	Bilbin John	Lisa Monsma	Emily Siegner	Noah Wilkinson
Rebekeh Carney	Roger Edworthy	Nicole Johnson	Marianne Morrin	Carl Smith	Tenecia Williams
Cory Carr	Renee Ferguson	Chase Kennan	Diane Mulvihill	Lisa Smith	Barb Woods
Kendra Casey	Ross Fetterly	Jeff Keenan	Peter O'Connell	Ryan Smith	Mike Woods
Sean Chambers	Dezarae Flanigan	Penny Keenan	Starr Olsen	Scott Smith	Ron Woods
Terry Childs	Lisa Flanigan	John Kirby	Taylor Olsen	Kristine Snider	Andre Ypma
					Connon Nurseries

Volunteer of the Year – Heather Orris

Youth Volunteer of the Year – Emma Lynn Dejong-Keenan

Extra Mile Volunteer of the Year – Gerald Hoftyzer

Exceptional Student of the Year – Janie Tackaberry

Bi-weekly Bingos at the Belleville Lions Centre continue to be a profitable endeavor for our agency. The monies raised through the bingos are strictly used to benefit individuals we support. We can always use more volunteers to assist with the bingos. Please contact Susan Holmes for more information at susanh@clqw.ca or 613-394-2222 if you are interested in a volunteer opportunity. We would be happy to sit down with you and discuss becoming a volunteer with Community Living Quinte West.

Respectfully submitted,

Susan Holmes,

Manager of Operations and Volunteer Co-Ordinator



Awards of Distinction

Benefactor of the Year Award
Community Partnership Recognition Award
Business Appreciation Award



Staff Service Awards

5 Years

Audrey Lemieux
Starr Olsen
Jessica Parisian

10 Years

Connie McLean
Kelly Cloutier

15 Years

Sarah Sharkey



Staff Recognition Awards

Commitment to Professional Growth
Commitment to Community Development and Social Well Being
Innovator of the Year
Exceptional Personal Support and Planning
Creative Teacher of the Year
Leadership



Committees

Accreditation Committee:

Kendra Casey
Darlene Dale

Jennifer Frizzell
Susan Holmes

Connie McLean
Cathy Suijker

Annual General Meeting:

Lorrie Arsenault
Pat Deline

Susan Holmes
Toni Kirby

Starr Olsen
Debbie Santoro

Cathy Suijker

Employer Employee Relations Committee:

Starr Olsen
Darlene Dale
Lorrie Arsenault

Sarah Sharkey
Jaime Harmond
Sherry Hiscock

Fundraising Committee:

Darlene Dale
Michelle Earle

Wally Earle
Toni Kirby

John Klein
Peter O'Connell

Starr Olsen

Joint Health & Safety Committee:

Darlene Dale
Andrew Hutchison

Pat Deline
Lianne Laporte

Staff Recognition Selection Committee:

Connie McLean
Jennifer Frizzell

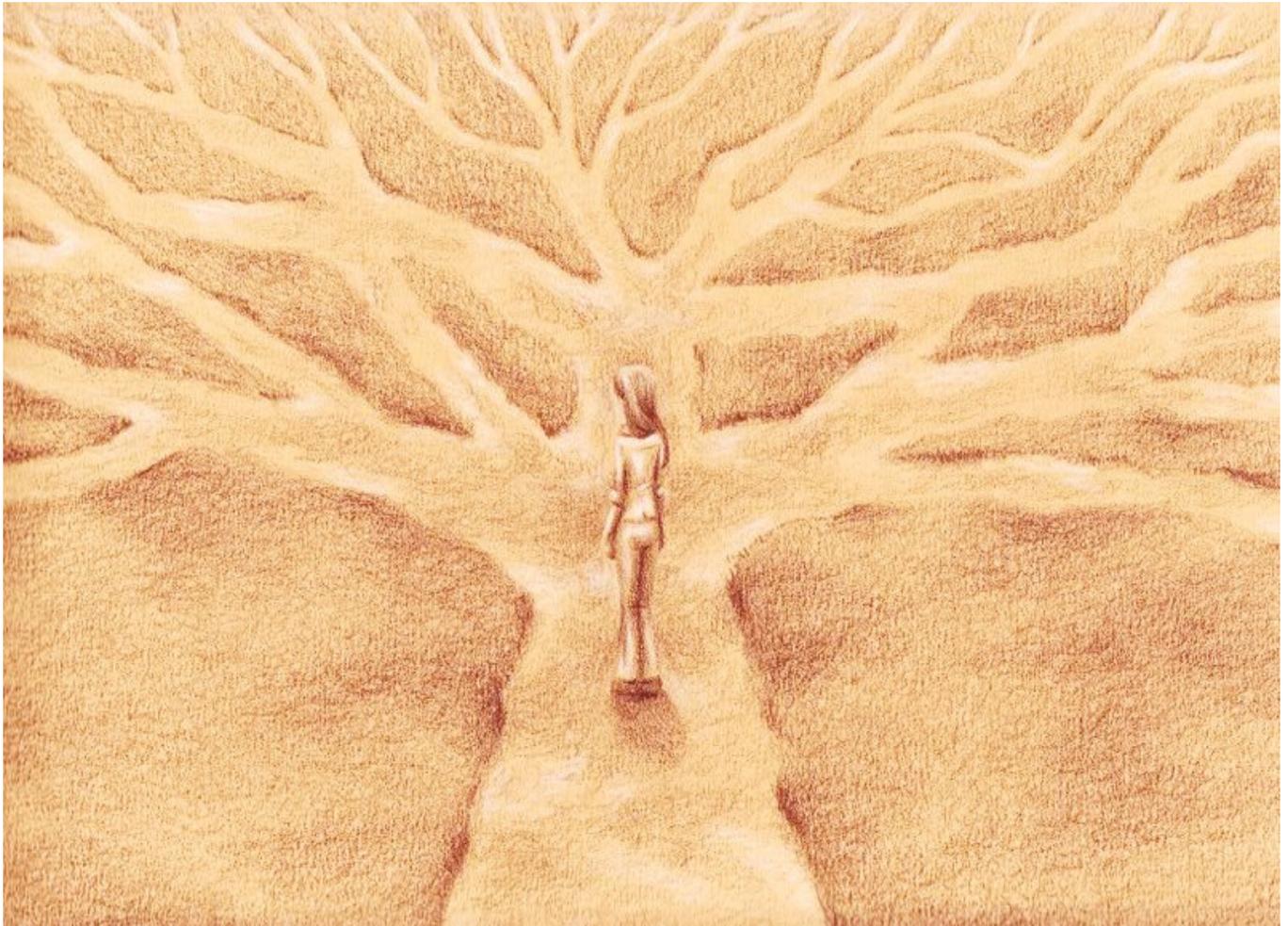
Lisa Flanigan
Starr Olsen

Debbie Santoro

Volunteer Appreciation Committee

Angela Horsley
Susan Holmes

Toni Kirby
Cathy Suijker



Endless Opportunities

52 Lafferty Road,
Trenton, Ontario K8V 5P
Tel: 613-394-222 Fax: 613-394-0381
communitylivingquintewest@clqw.ca
www.clqw.ca